I.S.P.C.
June 12, 2008
Meeting Minutes

Attendees: *Ray Stevens, Dennis Meyer, Ken Kuszak, Terry Lowe, Randy Ober, and Doug Thomas*

Administration:

Budget (Mayor and Commissioner Meetings)

Budget meetings have occurred now between the Mayor and the Commissioner. Those customer agencies which had increases were mostly due to more activity as all rates either stayed the same or were reduced..

Internet Service Provider

The present Internet Service Provider contract expires in August. We have provided Purchasing with our bid specifications. We are guessing that Unite will be competitive with their bid, with already having fiber down our back alley.

Unite Fiber Agreement

Public Works has notified Doug that conduit availability had been completed and the last we knew Unite was near completion. Our top two interests in deploying were the connections down our back alley for VoiP and the Youth Services Center to slow down some relatively slow Windstream connections.

Networking:

Citizen Information Center (5 City-TV)

A new firewall has been installed between the City/County Network and Time Warner for digital City TV broadcasts. We needed to enhance the connectivity between the locations and we are still in the testing phase.

Courtroom Video

Courtroom video is set up as a test environment between the City/County Network and UNL Law College.

Information Center:

Microsoft Exchange Migration Update

Michael Rose continues to work with the Microsoft Exchange migration. He has converted himself and Sandy over to Exchange with no problems. He will soon start moving over the rest of PC staff at I.S. He will work with Terry's department to design the necessary request forms. Terry and a few others from his department are meeting tomorrow with the State to discuss some concerns. Michael continues to work on a back up plan and also has not been able to install anti-virus to one of the Exchange servers, so he will need to make contact with Symantec.

Thin Clients Deployed at Youth Services Center

We converted five of the PCs at Youth Services to Thin Clients this week. They are real happy with them and we will probably be converting more in the future.

EDiscovery

We have met with the City Attorney's office as to their expectations with eDiscovery. Doug is meeting with Steve and Don on the 23rd of this month. A meeting is scheduled with the City Attorney's office on June 25th.

OpenOffice Versus Microsoft Office

OpenOffice is a free software version of office suite for word processing needs. There is also SE software available for $78 which is an entire office suite. Both software programs are fully compatible with Microsoft word.

Possible New PC Option

Ken has been contacted by Florida Micro about an HP micro tower PC with 3gb memory and a 22" wide screen LCD monitor which sells for $787. He has made contact with our HP representative on pricing, but has not heard back from them yet.

Public Works Laptop Encryption

We have ordered (15) licenses to add encryption software to Public Works laptops that are used out in the field in the case that they would be lost or stolen. Ken isgoing to make contact with the Health Department and Mental Health to see if they might have a need for the software. The cost is $110 per license.

Public Works Video Conferencing

Tim Pratt is looking for some video conferencing software. Ken will make contact with Tim to find out exactly what his needs are for the software.

Systems Development:

EPay Module Security Updated (Union Bank/VISA Processing Error)

We were having the odd issue with some of the Union Bank debit cards that were getting bad codes from PayPal. As of this morning, it appears as though the correction that was made last night may have resolved the problem.

New Property Protest System

The Property Protest system is working well and as of Monday there were 168 total protest submitted and probably well over 200 by now. We had a few errors on some properties, (3) by hard printing the screen and the others had gone back in to edit and had duplicated the property entries.

Updated InterLinc Homepage

We have modified the InterLinc homepage to be more intuitive on the jurisdictions for the City and the County departments and agencies. We modified the screen to accept the larger monitors which are being used today and moved

the weather and traffic cam links to the top.

Alltel, AT&T, and Sprint Wireless Network Testing Results

About 10 - 11 weeks ago, the downtown PSO's started having problems with their ticket writers in that about every third ticket written would generate an error message reading "Data Transport Error". When we approached Alltel about the problem, they advised that this was a bluetooth problem. We have since tried AT&T and Sprint equipment, both with bluetooth, and have had no problems, so therefore we feel it is an Alltel network problem. We will need to decide something soon, and will possibly need to go to Sprint for the downtown PSO's.

Employee Self Serve

Employee Self Serve for pay stubs is live for both City and County. All security updates for employees have also been implemented. We continue to receive and process requests to stop printing the stubs each week.

Parks Updatable Tee Time Reservation System

Chris will finalize the work on the Tee Time Reservation System and will schedule a demonstration of the production version by the end of the month. We will recommend that one course be picked for the pilot before an all course deployment.

Special Needs Registry

Terry is in the final design stages for the Special Needs Registry. We are working with Delayne Peck from LAAA and Doug Ahlberg on a Special Needs Registry that will help identify individuals for first responders in a disaster situation.

EnterpriseOne (PeopleSoft)

Conversion contracts for version 8.12 have been signed. Conversion planning and activities began on 06/01/08 and should take about six weeks.

Windstream Inserts

Windstream will soon be sending out InterLinc inserts with their land line billings as a project agreement that we have with them.

Technical Support:

IBM "Mainframe"

The IBM z/890 Enterprise Server prime shift utilization was 51.69% in May compared with 54.36% in April. There were 2,580,344 CICS transactions executed which included 458,764 web transactions. DB2 was upgraded to version 8.1 on Saturday, May 9th. We are planning on moving the z/OS 1.9 operating system release to production during July.

County PeopleSoft AS/400

The County PeopleSoft AS/400 prime shift utilization in May was 6.54% compared to 7.58% in April. Disk utilization is 46.0%. This platform was upgraded to OS/400 release 5.4 on Friday night, May 30th/Saturday morning May 31st.

CJIS Alpha Server

The CJIS Alpha Server prime shift utilization was 66% in may compared to 67% in April. The off-site backup server bid has been awarded to CPU Options, Inc. (Minneapolis). We expect delivery by the end of next week, as we were told this is on the truck.

City Finance JDE AS/400

The City Finance JDE AS/400 prime shift utilization in may was 10.26% compared to 11.49% in April. Disk utilization moved up slightly again to 76.9% with the Java release install and the ShowCase new release install.

Power Outage (June 11, 2008)

In the early morning hours of June 11th, lightning had struck at 8th and O streets causing power failure to our building. The total amount of time we were without power is unknown, as we had several occurrences between 5:27am and 5:58am. The generator in the basement of our building kicked on at 5:25am and ran until 6:10am. We had just talked about testing the generator, so now we know that it works just fine.

Next Meeting:

July 10, 2008